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Dear Parent/Carer,

We're pleased to inform you that from September we will be moving from Parent Pay to Pupil Asset. You will be able to access this from your phone, tablet or computer. Any accounts that are in credit for Dinners on Parent Pay will be transferred over to Pupil Asset.

The Pupil Asset Parents App is available for free on Android or IOS phones. You can also access the Parent Portal using your computer without having to download an app. Whichever you choose, you'll be able to view your children's information securely, Pupil Asset meets our security requirements (specifically PCI DSS, ISO27001), and holds school and pupil data in a UK data centre accredited with the most stringent and SAS70 standards.

Through the Parent App and Portal you'll be able to view attendance, select school lunches, view and provide consent for upcoming after school clubs and trips. You can make payments for meals, clubs and trips, and other school related items.

If your child's dinner account does not have enough money in it then you will not be able to order a dinner for them. You will then need to provide them with a packed lunch from home. This applies whether or not you are using Pupil Asset.

Please contact the school office if you have recently changed your email address, telephone number, or your family circumstances have changed. We need up to date contact details to get you started. Attached is a guide on how to use the Pupil Asset App and Portal.

Yours sincerely,

Ms N Taylor
Head Teacher